



Proffered®
BBI TOOLS

WARRANTY



**BRIGHTON-BEST INTERNATIONAL
PROFFERED® HAND TOOLS
LIMITED LIFETIME WARRANTY**

Brighton-Best International (BBI) Proffered® Hand Tool products, except as otherwise specified, are warranted under normal use and service against defects in materials and workmanship. This warranty does not cover wear and tear from normal use or any damage or product failure caused in whole or part by misuse, abuse, or alteration as determined at BBI's sole judgment.

BBI MAKES NO OTHER WARRANTIES AND THIS LIMITED WARRANTY IS MADE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. AGENT, DISTRIBUTORS AND RETAILER OF BBI HAND TOOLS HAVE NO AUTHORITY TO MAKE ANY REPRESENTATIONS OR WARRANTIES OTHER THAN THOSE CONTAINED IN THIS WARRANTY.

YOUR SOLE AND EXCLUSIVE REMEDY FOR ANY BREACH OF THIS WARRANTY AS DETERMINED AT BBI'S SOLE DISCRETION SHALL EITHER BE THE REPAIR OR REPLACEMENT OF THE DEFECTIVE TOOL OR A REFUND OF THE MANUFACTURER'S SUGGESTED RETAIL PRICE. UNDER NO CIRCUMSTANCE WILL BBI BE LIABLE FOR CONSEQUENTIAL, INCIDENTAL, SPECIAL OR PUNITIVE DAMAGES OR DAMAGES TO PROPERTY LOSS OR PERSONAL INJURY. THESE TERMS AND CONDITIONS ARE SUBJECT TO CHANGE WITHOUT PRIOR WRITTEN NOTICE AT ANYTIME AND AT BBI'S SOLE DISCRETION

EXCEPTIONS

Consumable products that are reasonably expected to be worn out or damaged during use including but not limited to micrometer torque wrenches or bit sockets are warranted to the original purchaser only against defects in materials and workmanship for a period of one year after the date of purchase under normal use and service. This warranty does not cover wear from normal use, or any damage or product failure caused by misuse, abuse, alteration or improper maintenance of the tool. Proof of date of purchase will be required to redeem warranties for these products.

CLAIMS PROCEDURE

Please go to the BBI website and find "Hand Tool Warranty". Complete the application form and follow the instructions to print out the prepaid UPS shipping label. Carefully package the warranted product into a box so that the product is protected during shipment, insert the printed application form, apply the label and drop it off at any UPS store, and your warranty will be processed.

In most cases warranty claims are processed within 4-5 weeks, but in rare instances may take up to 8 weeks depending on product availability. If your warranty involves a ratchet or breaker bar please call first as it most likely can be fixed with a repair kit that we can send you.

For all other warranty inquiries, please contact: 1-877-384-7663
or email: profferedwarranty@brightonbest.com

Please take note that some states do not allow the exclusion or limitation or incidental or consequential damages, however this BBI warranty provides specific legal rights. Additionally, if you are a consumer, you may have other rights which may vary from state to state.