



Holo-Krome Fasteners
31 Brook Street
West Hartford, CT 06133
OFFICE: (800) 879-6205
FAX: (860) 523-3480

December 2009

Dear Industrial Distributor Partner,

As you may know effective December 21, 2009, Holo-Krome Company will transition all sales and service functions, under the new ownership of the Fastenal Company. The most significant change will involve a new customer service department for Holo-Krome Fasteners. This will involve relocation to the Holo-Krome offices at 31 Brook Street, West Hartford, CT 06110. The new telephone numbers will be (860) 523-5235 for local calls and 800-879-6205 for national calls. Your orders may be faxed to 860/523-3480. Information on EDI orders will shortly follow in another communication.

As we transition to our new company many questions go unanswered. We will try to answer as many as possible in the upcoming weeks to insure a smooth transition for our customers. Your account information and pricing will automatically be transferred. Order terms and conditions will remain the same until we can formulate a new policy. We foresee same day order shipments and smaller minimum orders as potential changes. Again more will follow shortly.

Since our founding in 1929, our mission at Holo-Krome is to be the leading domestic manufacturer of socket head fasteners, to this mission we remain true. We are proud of the fact that all of our fasteners are DFARS certified. In October we qualified as a QSLM Class 2 provider of fasteners to the DLA. As we move forward with this transition, many additional resources are being made available to us at HK. This will allow us to fill gaps in our current offering and add new product categories all while continuing our Made in the USA premium heritage.

We will remain your supplier of premium Holo-Krome Fasteners now and for years to come. As we see this change as a manner to better serve you as distributor customers. Strategically our capabilities are a better fit under the Fastenal umbrella. Our vision is to be the dominant supplier of socket fasteners to Industrial Distribution, a key supplier of military grade fasteners and a dominant supplier of special fasteners and cold heading. With our current excess capacity, a world class workforce, and the leadership and financial support a true global fastener company brings we are excited about the possibilities.

Again we will make this transition as seamless as possible for you. While there maybe bumps in the road our commitment will be to work though any issues that arise quickly and effectively between all parties. Please contact me with any issues, questions or concerns that arise as we make this transition. Thanks for your business.



Key Information

SEND ORDER TO: Holo-Krome Fasteners, 31 Brook Street, West Hartford, CT. 06110
Telephone 800-879-6205; FAX 860-523-3480.

MAIL PAYMENTS TO: Holo-Krome Fasteners, P.O. Box 1455, Winona, MN 55987

SALES AND ADMINISTRATION INFORMATION:
Holo-Krome Fasteners, 31 Brook Street, West Hartford, CT.
06110
Telephone (860) 523-5235; FAX 860-523-3480

Charles LaBove
National Sales Manager